

# Frequently Asked Questions

## Becrypt Enterprise Manager

### Do I need to reconfigure my Firewall?

Yes, a list of ports are available for each component of the Becrypt Enterprises Manager to allow communications.

### Can I centrally administer media keys used for removable media encryption?

Media keys can be created and configured in the Becrypt Enterprise Manger console and assigned to different users or groups of users. When this user is logged into a Client PC the media keys are sent from the server and can be used on any client the user has access to.

### How do I get all my users into the Becrypt Enterprise Manager?

Users are imported into Enterprise Manager from an LDAP-compliant directory, such as Active Directory. The Enterprise Manager Console allows you to import groups (retaining the existing group structure) and/or individual users.

Once imported, users can be reorganised and/or renamed. These changes are not applied back to the original directory. Additional users can be imported from Active Directory at any time. Users who have already been imported into Enterprise Manager are automatically ignored, even if they have been renamed in the Enterprise Manager Console.

### What actions can I perform on individual user accounts?

For each user, the Enterprise Manager Console allows you to manage DISK Protect accounts, enable/disable Recovery Console access, and assign or remove Media Keys. It also allows you to view events and pending tasks relating to the user.

### Can I set up a group structure within Enterprise Manager?

Yes. All computers are imported into the Default (Unassigned) folder, but it is recommended that you create a group folder structure, and move each computer to the appropriate place within it. A computer may be a member of one group only.

### How do I import Trusted Client devices into Becrypt Enterprise?

Each Trusted Client device registers itself when it is created (when the configured client—the **.tcs** file—is written to the USB device).

### Can I decommission a Trusted Client?

Becrypt Enterprise permits you to remotely decommission Trusted Client devices by marking them for decommission in the Enterprise Console. The next time they are used and connect to the Becrypt Enterprise Manager they will receive this request and stop access to the user.